# An Evolving Role of Statistical Programmer

Leveraging New Capabilities in Open-Source Environments

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# Agenda



Project Resource Planning App case study (design, architecture, outcomes)

Skills evolution and ways-of-working

Strategic recommendations and conclusions



## Challenge & Motivation

# Growing Portfolio and Team

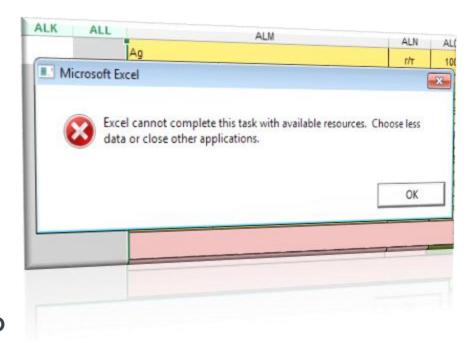


As project portfolio grew, our spreadsheet-based planning process became increasingly fragile and difficult to maintain.

# **Error-prone Data Entry**



Manual updates and unstable Excel macros made it hard to assess real resource capacity versus work demand for people managers and leadership team.



#### **Impact to Business**



The net effect was delayed decisions, reduced confidence in forecasts, and increased time spent on reconciliation rather than strategic planning.

#### **Solution - PRP App**



#### Goal 1

Lightweight and easily scalable application

#### Goal 2

Easily interpretable and up-todate analytics & reporting

#### Goal 3

Timely resourcing decisions based on solid forecasts



## PRP — Project Resource Planning

(At a Glance)

- R Shiny App for HTA Statistics and Statistical Programming Leadership Team to manage project portfolio and resource capabilities.
- Users add projects and deliverables.
  Deliverable types are translated into resource estimates using resourcing algorithms based on historical data.
- The app supports manual algorithms overrides and an adjustment to actual resources spent so forecasts match real-world practice.



#### Welcome to HTA PRP

- the HTA Project Resource Planning Tool

This application supports the following functionalities according to the user role:

Algorithm - to define resource algorithm for each project deliverable

**Project** - to define project and its deliverables

**Initiative** - to define non-project initiatives

**Capacity** - to define resource capacity

**Demand** - to define project and initiative resource demand

**Assignment** - to assign resources to projects and initiatives

Workload - to track and forecast resource workload

**Report** - to view reports on capacity, demand and resources

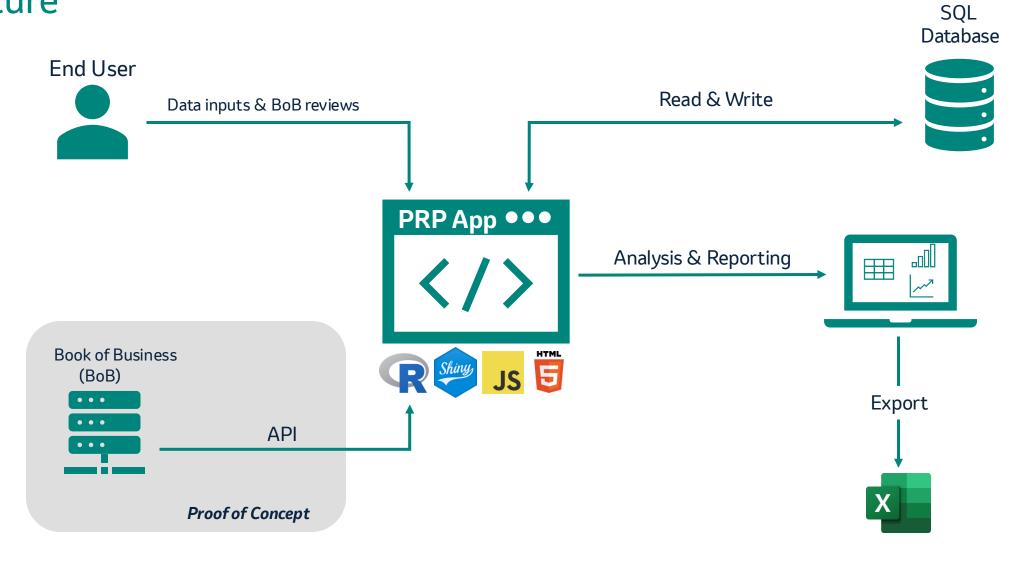
 $\mbox{\bf History}$  - to view the audit trails of user updates





#### Architecture

(High Level)





## Role-Based Access - Secure, tailored access to PRP

Protecting sensitive timeline and staffing data while meeting distinct user needs

#### Layered Access Control

#### Enterprise Authentication

 SSO authentication controls app entry

#### Functional DB Connection

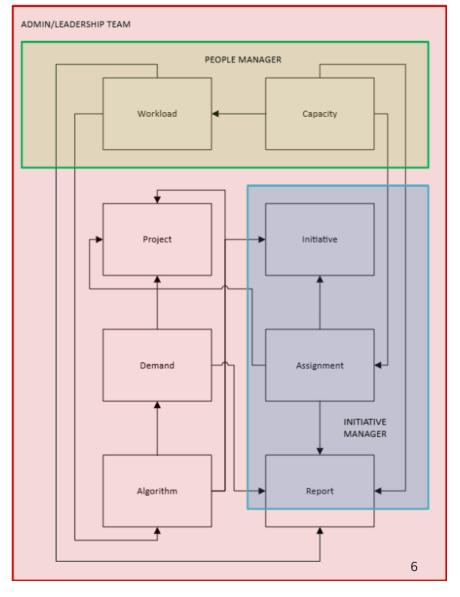
• User's ID enables area data access

#### PRP "Permissions" Table

Granular feature & data control

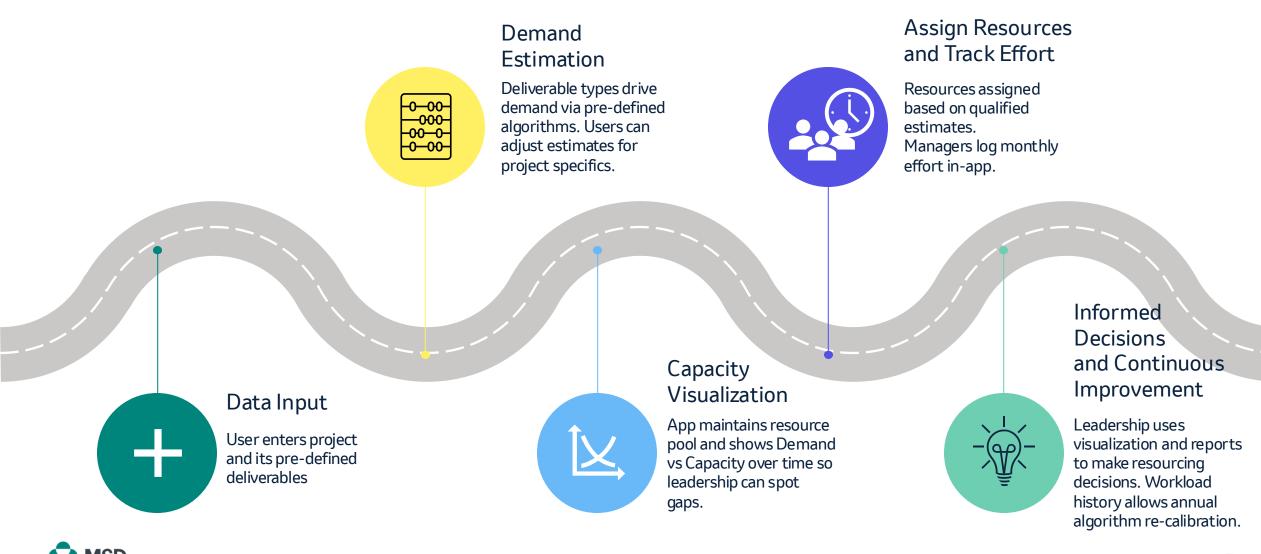
#### **Benefits**

- Prevents broad exposure of sensitive data
- Enables role-tailored (i.e. Leadership Team, People Manager, Initiative Manager and Admin) functionality and visibility
- Provides auditability & easy administrative updates

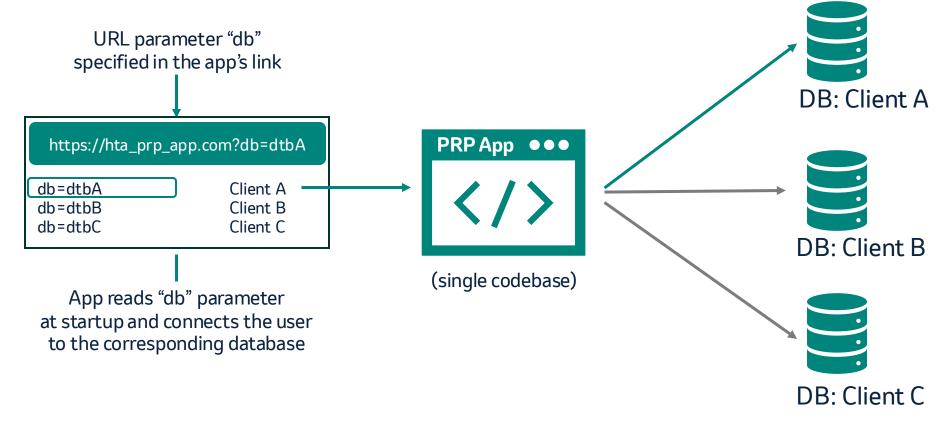




#### PRP Workflow



## Multiple userbase solution

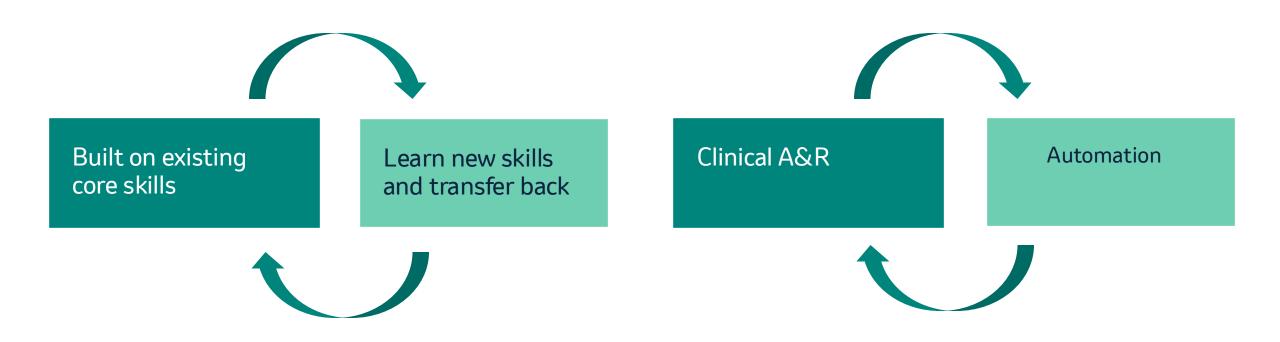


The app has scaled beyond initial users, attracting interest across HTA and other groups. New adopters onboard quickly with a smooth experience. Scalability comes from connecting groups to separate databases without creating a twin application for another group and maintain the same codebase.



## The Evolutionary Journey

Core statistical programming practices enabled rapid app delivery while new open-source competencies extended our capabilities



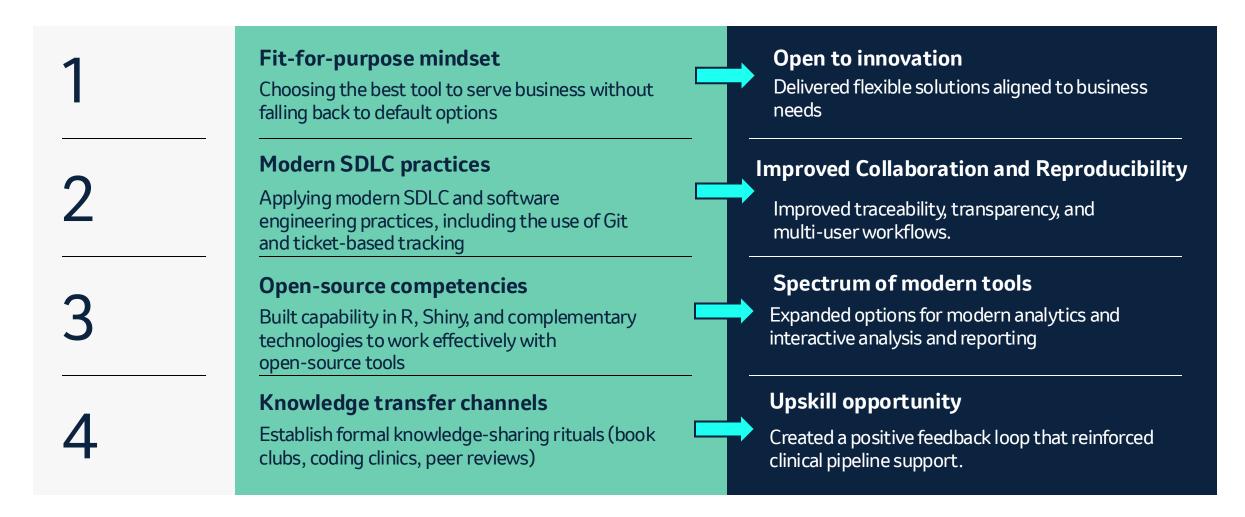


## Leverage Core Skills

User-centric Stakeholder collaboration and requirements Designing user-friendly app interfaces and analysis to define, program and validate workflows based on user's feedback mindset statistical outputs SDLC Well-established processes in compliance with Adhering to the SDLC requirement to deliver a Software Development Lifecycle (SDLC) robust application with high quality and easy compliance maintenance Using data-analysis expertise and process Analyst Analytical expertise and clinical insight for critical knowledge to generate insight for resources and output evaluation Posture workload planning Leveraging modern technology: GIT for version Project Clearly defined scope, milestones, timeline and control and release management as well as resources management ticket-based project management tools Building a strong R foundation that provided Usage of experience and expertise in Programming a solid base to be applied in the clinical domain programming to ease the transition Skills



## Learning and Skills Transfer





Skills Transformation

Modern ways of working and effective engagement with open-source technologies – create a new suite of competencies in automation space which in turn strengthen the support of our clinical pipeline



- App Development
  - Effective automation solution with good planning and design can deliver measurable operational value



- Strategic Investment
  - Role evolution must be chosen strategically to ensure time invested returns organizational benefit





# Thank you! Any questions?

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