

The Oz Principle: Unlocking the Path to Accountability and High-Performance Teams - An Interactive Journey

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Disclaimer



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Joining Instructions

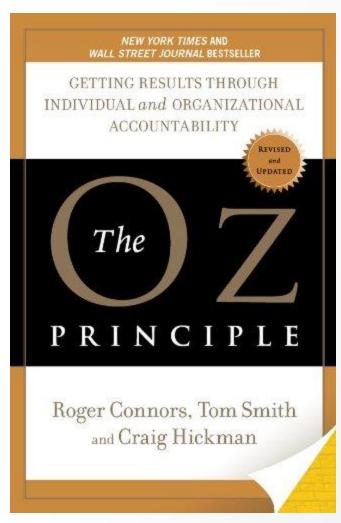


Introduction



- The Oz Principle
- How we used this theory to increase accountability and ownership
- How you can use this theory to improve accountability in your teams
- A personal story

The Oz Principle



Adapted from The Oz Principle, Partners in Leadership, 2010.

Accountability



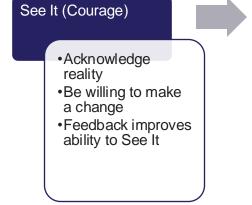
Accountability is "a personal choice to rise above one's circumstances and demonstrate the ownership necessary for achieving desired results—to See It, Own It, Solve It, and Do It."



The Oz Principle: Behaviours

What can you do to move above the line

Focus on Results



Own It (Heart) •Own your circumstances

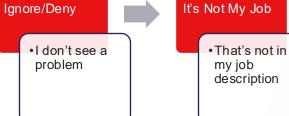
Solve It (Wisdom)

- Stay engaged
- Persist (What else can I do?)
- Think differently
- •Create new linkages
- Take initiative
- •Stay conscious

(Exercise the means to) Do It

- •Take full responsibility for the results
- •Diligence, perseverance and vigilance

The Victim Cycle





 Those people are to blame

Confusion/Tell Me What To Do

•I was not aware that you expected me to deliver

Cover Your Tail

•I warned you this was going to happen

Wait and See

 Let's hope this problem goes away or does not get noticed



Introducing this to our teams

Series of presentations to our Senior Leadership team

Interactive presentation at a Townhall meeting

Build a vision of the steps to accountability, allowing leaders to challenge below the line thinking and mentor to success

Mentimeter keeps staff engaged in the material and is anonymous, encouraging participation

Incorporating this into our common lexicon



People Mangers were encouraged to bring the theory into their team meetings and 1
1 discussions

Within my leadership meetings, we discussed the impact the Townhall had on our teams

How had individuals reacted to this?

We had several lightbulb moments along with gradual realisations – all are valuable!

Seeing results



Within a line of 70 individuals across 10+ countries, I regularly hear the Oz Principle being mentioned

One key question -> What can I control or change in my situation?

This agility of thought is key to unlocking success!

What would I do differently?



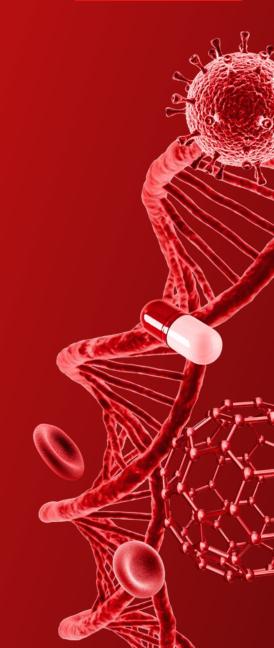
Repeat, repeat, repeat!

Use every opportunity to use the theory and challenge behaviours that stagnate mindset

More follow up with People Leaders



Mentineter Open Text | Now that you are familiar with 'The Oz Principle', what does accountability mean to you?





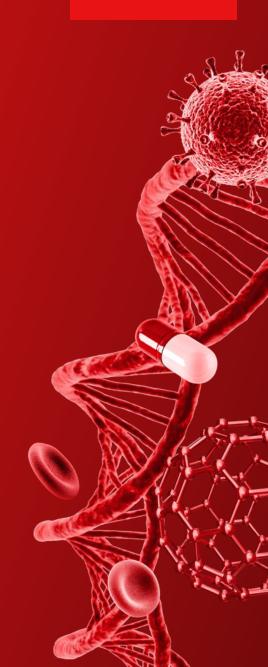
What accountability meant to our teams





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Open Text | What situations could you apply this thinking to?



A personal story



Back in 2011, I was asked to step in for a departing colleague and co-chair the Professional Development Stream

I have chaired several streams since then....but always with one nagging doubt!

A personal story



I stepped back from chairing streams and forgot about the doubt, until joining the PHUSE board and attending the EU and US Connects

I felt the prior imposter syndrome reappear



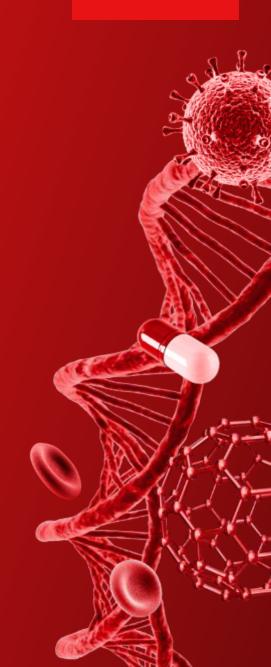
A personal story

Doubts	Response
I don't think I have a credible subject to present	How influential has the Oz Principle been for me? SHARE IT!
I don't have the time to prepare	Split down the time between acceptance and the conference - your stream chairs support you with this
What if nobody likes my presentation?	Wellhopefully you do!
Is it worth the effort?	Help to put Imposter Syndrome to one side – I've done it!



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Open Text | Putting actions in place



Thank you

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