

Managing a team within the CRO industry

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DRAFT

This poster will cover the main components of generally managing a team, but also taking into account the specifics of the CRO industry.

THE TEAM

When considering managing a team the following areas need to be taken into account:

- a] Team dynamics
- b] Communication
- c] Organisational skills
- d] Motivators
- e] Coaching
- f] Feedback
- g] Staff retention

THE WORK

The line manager should now have a clear understanding of the team, which aspects of work need to be considered to ensure the best results?

- a] Understanding the requirement
- b] Prioritising workload(s)
- c] Resource management
- d] Setting clear expectations
- e] Change management
- f] Consistency
- g] Managing QC
- h] Communication
- i] Documentation
- j] Debrief – Identify the successes and areas which need additional attention

THE CLIENT

This section will bring the elements above together to summarise how managing a team can affect the work and subsequently the relationship with a client.